



DOVENMUEHLE

CLIENT ANNOUNCEMENT
Fannie Mae STAR Servicer Award

March 27, 2018

Fannie Mae STAR Servicer Award

Dovenmuehle is pleased to announce that Fannie Mae has again recognized the company with their Servicer Total Achievement and Rewards™ (STAR™) Servicer Award for outstanding servicing performance during the 2017 program year. This award is granted to servicers who achieve operational excellence across a wide variety of key performance metrics under Fannie Mae's STAR Program. This award recognizes the extensive efforts and outstanding performance achieved throughout the Dovenmuehle servicing operation and demonstrates how well Dovenmuehle aligns with Fannie Mae's key performance goals and objectives.

According to Fannie Mae, "The STAR Program supports the industry by establishing a transparent and formal framework to recognize Fannie Mae servicing partners for their competency, capacity and overall performance. The STAR Performer recognition is reserved for those top performing servicers within one or more of three STAR Performer categories: General Servicing, Solution Delivery and Timeline Management. For the 2017 STAR Program year, Dovenmuehle achieved a STAR Performer for General Servicing and Solution Delivery." Dovenmuehle was not rated for Timeline Management based on the low volume of delinquent and defaulted loans being subserviced.

